



Hearsay's Unified Mobile App

The Hearsay Relate app will be updated to the Hearsay app on September 28, 2023. You can start testing out the unified features now that the Hearsay Relate app is at parity with the Hearsay Social app following the August 16, 2023, product release. All existing Hearsay Social app features are fully integrated into the current Hearsay Relate app.

HEARSAY RELATE APP USERS: WHAT TO EXPECT AFTER SEPTEMBER 28TH



Hearsay App



Hearsay for
Intune



Hearsay for
Blackberry
(iOS only)

The Hearsay app icon will update automatically at the end of September. For existing Hearsay Relate users, the only action you will need to take is to update the Hearsay Relate app once it is available. This will automatically rename the app to Hearsay. You will be able to use the Hearsay Relate features without interruption.

If you are a Hearsay Relate + Social user, you will find the existing Hearsay Social app features fully integrated into the this app. You will now be able to schedule and send text messages and post engaging content to your networks from the same app!

HEARSAY SOCIAL APP USERS: WHAT TO EXPECT AFTER SEPTEMBER 28TH



Hearsay
Social App

The Hearsay Social app icon will change by the end of August. Existing Hearsay Social app users will need to download the Hearsay app after September 28th to access the updated features for Hearsay Social. Users will also find a pop-up notification within the Hearsay Social app directing them to download the Hearsay app.

The current Hearsay Social app will be available for use through **March 27, 2024**; however, no additional updates to the app will occur between now and the app's deprecation. You will be able to log in to the unified Hearsay App the same way you currently log in to the Hearsay Social app.

Learn more about getting started with Hearsay's app, including how to log in, on the Hearsay [Help Center](#).



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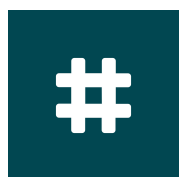
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FAQs

When will the Hearsay app be available?

The Hearsay app will be available for download on September 28, 2023. If you already have the Hearsay Relate app on your device, this will update automatically to the Hearsay app.

When can I start testing the integrated Hearsay Social features in the Hearsay Relate app?

Several Hearsay Social features are available now in the Hearsay Relate app. The Relate app is at parity with the Social app as of the August 15th release. You can create custom content directly in the app just as you currently do in the Social app.

How long can I use the existing Social app?

The Social app will be available until March 27, 2024. After that date, the app will no longer function. However, you can start using the Hearsay Relate app now to test out the updated and integrated Social features.

Does the unified app mean I get access to both products?

You will continue to have access to the same suite of products your org currently uses through Hearsay. The unified app will show only the features you currently have available to you. For example, if you currently cannot share custom content on the web platform, you will not be able to do this through the app.

ABOUT HEARSAY SYSTEMS

Hearsay Systems is reinventing the human-client experience in financial services. The Hearsay Client Engagement Platform empowers over 200,000 advisers and agents to authentically and intelligently grow business relationships by proactively guiding and capturing the last mile of digital communications. The world's leading financial firms—including Allstate, New York Life, Morgan Stanley, and Charles Schwab—rely on Hearsay's SaaS platform to scale their reach, optimise sales engagements, and deliver exceptional client service in a consistent and compliant manner. Hearsay is headquartered in San Francisco, with globally distributed teams throughout North America, Europe and Asia.

Connect with us on [Facebook](#), [Twitter](#), [LinkedIn](#) and the [Hearsay blog](#).

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